

59/C

**BHARAT SANCHAR NIGAM LIMITED**

(A Government of India Enterprise)  
O/o the General Manager (CoIT),  
616, Bharat Sanchar Bhawan, Jan path, New Delhi – 110 001

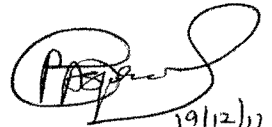
No. 8-7/2009-CIT/ERP/Vol-IV(Pt-04)

Dated: 19<sup>th</sup> Dec 2011

**Sub: ERP Implementation - Regarding**

Queries were raised by ERP POC units regarding implementation of ERP as per the existing processes. The matter was discussed at BSNL HQ and following is approved by CMD.

1. Implementation of the ERP Solution as currently developed as it is for all BSNL units in remaining POC Circles without any further changes to contain further delay in implementation of ERP in BSNL.
- 1.1 The suggestions, if any, from POC Circles for change in the ERP solution shall be noted & considered by the BSNL Core Team. However, the POC circle shall not hold up the work of implementation of ERP in that circle on this account i.e. for want of either implementation of suggestion or decision on it from core team.
- 1.2 If the core team finds that the suggestion is acceptable it will discuss the same with HCL and get it implemented. All suggestions of POC Circle that are not agreed by core team and suggestions of core team that are not accepted by HCL shall be put up to Task force committee with its recommendation for decision & order which will be binding on both BSNL & HCL.



19/12/11  
Addl. GM (CIT)  
BSNL CO

**To**  
**The Chief General Manager**  
Southern Telecom Region  
Karnataka Telecom Circle  
Maharashtra Telecom Circle

**Copy to**

1. Office Copy
2. CGM (ITPC) Pune
3. All Team Heads / BSNL Team Leads, ERP Project
4. M/s HCL Infosystems Ltd.